



Rukmini Madduluri, DPA: Toronto Area Representative

Biography:

Rukmini Madduluri is a CRM specialist in the Information and Technology Division at the City of Toronto. In this capacity, she focuses on relationship management and client satisfaction. She is an enthusiastic and results driven individual recognized for her excellent client service skills to achieve business initiatives with technology solutions to drive process improvements. She has been with the City of Toronto for 13 years and has had prior private sector experience at Stantec Consulting Ltd. In addition to his Diploma in Public Administration from the University of Western Ontario he holds a Bachelor of Computer and a Masters in Computer Applications.

